

# VACATING CUSTOMERS

— PLEASE COMPLETE THIS CARD AND DROP IN OFFICE OR MAIL —

Unit #	Today's Date	Vacating Date
<input type="text"/>	<input type="text"/>	<input type="text"/>

Customer's Last Name

ARE YOU ON AUTO-CHARGE?      Yes     No

REASON FOR VACATING

**IMPORTANT** — Provide Current Address and Phone Number:

Address: \_\_\_\_\_

Phone #: \_\_\_\_\_

Customer Signature: \_\_\_\_\_

## **NO PARTIAL MONTH'S RENT SHALL BE REFUNDED.**

We will however, pro-rate your last month's rent provided you:

- Use this card to give us a 10 day written notice prior to the beginning of your last month of tenancy.
- If you are unable to move out by the indicated vacate date, you will be charged the full month's rent.

**NOTE:** All contents of the units must be removed from our facility and the unit left unlocked before we may consider it vacant.

The dumpster may not be used for large items or furniture. Any boxes disposed of in our dumpster must be cut down or disassembled.

## **AS A CUSTOMER, YOUR OPINION IS VERY IMPORTANT TO US.**

We'd appreciate you taking a moment to answer the questions below, so that we may better serve our customers in the future.

How would you rate the following?

	Excellent	Good	Fair	Poor
• Professionalism of office staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Response to requests	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Cleanliness of our facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you rent from us again?      Yes     No

Would you recommend us to a friend?      Yes     No

Additional comments? Please use the reverse side of this card.

THANK YOU FOR YOUR TIME AND FOR CHOOSING...

